

9-1-1 Santa Rosa County Training Program

PURPOSE

To assist the citizens of Santa Rosa County by providing life saving training and certification through Santa Rosa County Emergency Communications Center. For presentations or certifications, contact Rick Schuster, Santa Rosa ECC at 983-5355.

SCOPE

The following courses of instruction are to be supported as described:

- 9-1-1 Awareness and Education
- Basic First Aid
- First Responder
- Cardiopulmonary Resuscitation (CPR) Certification - Community
- Cardiopulmonary Resuscitation (CPR) Certification - Professional
- Automated External Defibrillator (AED) Course

APPLICABILITY

These programs are offered to allow citizens of Santa Rosa County wanting to make a difference in the community for little or no charge.

COURSE DESCRIPTION

9-1-1 Awareness and Education - Knowing when and how to dial 9-1-1 and what to say to the dispatcher. What to expect when you dial 9-1-1. 9-1-1 videos and animated characters (Red E. Fox, AMBY, Patches, and puppets) are used for teaching tools.

Basic First Aid - Four hour class, minimal charge.

First Responder - Forty hour class, 10 person minimum, minimal charge.

Cardiopulmonary Resuscitation (CPR) - CPR training is to provide people with the knowledge and skills necessary in a life-threatening emergency, to recognize the emergency, to call for help and to provide temporary basic life support for a victim/patient. This course also includes information on the prevention of injury and illness by focusing on early warning signs, accident and injury prevention and healthy lifestyles.

- CPR for the Community is designed for Community CPR:
 - Adult CPR (four hours)
 - Pediatric CPR (four hours)
- CPR Professional is designed for:
 - Healthcare Providers
 - First Responders
 - Lifeguards (six to eight hours)

Refresher courses for both of the proceeding are every two years (2-4 hours)

- Automated External Defibrillation (AED):

This course offers training in Adult AED use including scene survey, patient assessment, infection control, using an AED, CPR and AED scenarios, and recognizing the signs of a heart attack. (Adult CPR is prerequisite for this course.) Four hour course, free of charge. Recertification one to three hours.

When to Call 9-1-1?

9-1-1 is the number to use any time you have an emergency for law



Santa Rosa County Emergency Communications Center would like to introduce their 9-1-1 Public Education Team. Patches the (talking) Pumper, Red E. Fox (the nationally recognized 9-1-1 mascot), AMBY the (talking) ambulance, and new for 2003, Puppet's (from left to right) Eddy, Stan, Elvis, Firefighter Frank, Zack, Chrissy, Arnold, and Ardy.

Red E. Fox and friends will visit area schools, clubs, churches and organizations to promote public safety for children and adults, teaching them how and when to call 9-1-1 for emergencies.

enforcement, fire department or emergency medical response. Call 9-1-1 for crimes in progress, accidents, fires, and illnesses that require emergency transport to the hospital. If you have any doubt as to the severity of your situation, call 9-1-1 for assistance.

In a hurricane, don't call 9-1-1 for power, phone, or water outages, missing pets or animal problems, weather conditions or road repairs. Call the appropriate agency for these problems. Tune to your local TV or radio station for weather reports and information.

Do call 9-1-1 if medical assistance is needed, there is a fire, flooding of a residence, if someone is missing after the storm or major breaches of a roadway have made it impassable with no alternate route for evacuation to a safe place.

Can The Hearing and Speech Impaired Use 9-1-1?

Yes. Your county is equipped with TTY (teletype) that is connected to 9-1-1. Simply dial 9-1-1 and tap the space bar for response.

Cellular Phones - A Free Call to 9-1-1

When using cell phones, just remember to push the SEND button after you dial 9-1-1 in order for your call to go through. Be ready to give the location of the emergency. Currently, the technology is not available with cell phones to do this automatically.

Red E. Fox Says Be Prepared For Hurricanes!

Disasters may not be preventable but there are things we can do to protect our homes and reduce the risk that they will be damaged.

Before the storm, have a Family Disaster Plan including an evacuation route. Be ready to drive 20 - 50 miles inland to locate a place of safety. Make up a Family Disaster Supply Kit in your home. Keep items in a plastic container or together in a cabinet so they will be easy to find.

Important Phone Numbers

The **Citizen Information Line** for emergency information can be reached toll free at (800) 225-7421, or locally: (850) 983-5280

Emergency Management (north end).....	983-5360
Emergency Management (south end).....	494-7458
SR County Switchboard (north end).....	623-0135
SR County Switchboard (south end).....	939-1259
American Red Cross.....	626-7333
City of Milton.....	983-5400
SR County Health Department (north end).....	983-5200
SR County Health Department (south end).....	934-5177
Gulf Breeze City Hall.....	934-5100
Gulf Power Company (for outages).....	505-5711
Milton Police Department.....	983-5420
Escambia River Cooperative.....	675-4521
SR County Sheriff's Department (north end).....	983-1100
SR County Sheriff's Department (south end).....	936-6016
SR County Animal Services (north end).....	983-4680
SR County Animal Services (south end).....	936-6177
SR County Road & Bridge Department.....	994-5721
Gulf Breeze Police Department.....	934-5121
Jay Town Hall.....	675-4556
Weather.....	(251) 633-6443
Santa Rosa TTY.....	911

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